



**90 Lower Parliament Street Nottingham NG1 1EH Tel: 0115 9881551**

### **Extended Warranty Terms and Conditions**

#### **WHAT IS COVERED?**

If the Product suffers a mechanical or electrical breakdown we will arrange and pay for the repair. The limit of our liability shall be the original purchase price you paid for the Product or the Current Value, whichever is less.

#### **Current value**

Current value is defined as the original purchase price subject to an annual rate of depreciation which is 10% of the price paid by you for the Product when purchased new, up to a maximum of 60% depreciation.

#### **WHAT IS NOT COVERED?**

1. Breakdown due to:-

- a) Use other than domestic use by you or your family unless otherwise agreed in writing by us.
- b) Willful damage or neglect.
- c) Failure to comply with the manufacturer's instructions.
- d) Faulty installation or connection.
- e) Atmospheric conditions.
- f) Theft.
- g) Wear and tear

2. The cost of:-

- a) Work due to a manufacturer recall of the Product.
- b) General maintenance, servicing, adjustments and the resetting of controls.
- c) Accessories and consumable items. This includes but is not limited to batteries, styli, light bulbs, leads, terminal connections, computer peripherals and software.
- d) Items not affecting the normal usage of the Product. This includes but is not limited to casings, trim and feet.
- f) Repairs carried out by a repairer not appointed by us.
- g) Compensation for loss of use or any consequential loss caused directly or indirectly by the Product. This includes but is not limited to damaged clothes, damaged carpets, damaged tapes and reformatting computer equipment.
- h) Accidental damage.

3. The cost of transporting the machine and any accessories to us for repair. We can arrange for our shippers, TNT to collect the goods from you, for which you will be charged at cost. All goods must be adequately packed. Please contact us if you need advice on packaging.

4.

#### **GENERAL CONDITIONS**

1. This insurance is limited to the United Kingdom, the Isle of Man and the Channel Islands.
2. You can transfer the Policy to somebody else but only with written permission from the administrators.
3. You may cancel the Policy at any time by writing to Husqvarna Studio Nottingham. Any refund would be on a pro rata basis for cover granted. E.g. if you cancel after 3 months, then 75% of the premium paid, less an administration charge of £15 will be refunded.
4. Cover will commence upon expiry of the manufacturer's guarantee, for 1 year. In the event that we replace the product or provide cash settlement, all cover under the Policy will end.
5. If we decide that your Product is uneconomical to repair and you are entitled to a replacement product or cash settlement under the terms of this Policy, your Policy will terminate after we have provided you with a replacement or cash settlement in lieu thereof.
6. Should breakdown occur due to any modification or upgrade not authorised by Husqvarna Studio we will automatically terminate the Policy.
7. Misinformation: If any information provided to us by you or anyone acting on your behalf is inaccurate or if you fail to disclose any information which might reasonably affect our decision to provide cover to you or our assessment of your claim, your cover under this Policy shall end.
8. Before the end of the Period of Cover, we may send you a renewal offer.
9. Law Applicable: Both you and we are free to choose the law applicable to this insurance contract. Unless agreed to the contrary prior to Policy inception, this Policy shall be subject to English law.